

May 1, 2020

A message to our families,

Our teams continue to do all we can to keep everyone's spirits up in the Home, and stay connected with all of you through phone calls, virtual visits and Facebook updates. While it's not as wonderful as seeing you all in person, we know it's best for the time being to help keep everyone safe in our Home and community.

As you are aware from recent phone calls and updates, Public Health has increased testing in long-term care homes as part of the government's Action Plan for LTC. We welcome this as the next step in the ongoing efforts to keep COVID out of our Home.

We are always looking for ways to increase resident and staff safety through new precautions. For example, we began asking for a negative COVID test for all residents being admitted/readmitted to our Home. This was before the government made it a directive for all Homes in the province.

Our teams continue to wear masks and we are practicing social distancing for dining and programs. We have the PPE we need for infection control now, and in the event of an outbreak.

Most importantly, we are paying very close attention to the physical and emotional health of your loved one each and every day. All of our wonderful families and community neighbours are a big part of that, and we are so touched with the continued outpouring of support.

The government's latest estimates show that COVID numbers in Ontario are slowing down. This makes us excited and optimistic that soon, together, we will have gotten the best of this virus. Until then, keep in touch and stay well!

Look @peopleCareCommunities up on [Facebook](#) and join other families and our care teams in creating more #HeartfeltMoments with our residents.