

July 6, 2021

A message for our families

With the gradual lifting of pandemic restrictions for long-term care (LTC) homes, we are so happy to see even more heartfelt moments shared between residents and loved ones as they connect through meaningful visits and outings.

In line with Ontario's move to Step Two of the province's [Roadmap to Reopen](#), further restrictions are being lifted for LTC homes as of Wednesday, July 7. As of the effective date, our Homes in Step Two can welcome a greater number of visitors for residents indoors and outdoors.

As the Region of Waterloo has not yet progressed to Step Two along with the rest of the province, based on guidance from Region of Waterloo Public Health, while in Step One our Homes in this region are unable to implement these further changes to visiting guidance. At this time, the current visiting and outing policy in these Homes will remain unchanged. We look forward to when we are able to see even more families and friends at these Homes, and we will provide an update when we receive further guidance from Public Health.

Please refer to our visiting guidelines charts, available on our [Family Caregiver Programs](#) webpage at www.peoplecare.ca, for an overview of our current visitor policies for our Homes in Step One and Step Two.

The government has also shared that a further easing of restrictions for LTC will align with the province's move to Step Three, and we will share details of any additional changes in our Homes at that time.

Our teams are working hard to support keeping residents and loved ones connected and engaged, and we thank families for their continued support. Please feel free to connect with the Executive Director of your specific peopleCare Home directly with any questions.