

June 30, 2021

A message for our families

We are so looking forward to a long weekend full of fun (and hopefully some sun) with our residents, staff and families. To support families in their plans with loved ones this weekend and over the next few weeks, we are sharing a friendly reminder of the visiting and outing options currently available at our Homes, as we prepare for additional opportunities beginning July 7<sup>th</sup>.

At this time, fully immunized residents are able to take part in short term and temporary absences with their loved ones. As always, please notify us in advance of these plans to allow our teams to prepare everything needed for a safe and enjoyable outing. Our teams are also working hard to support outdoor visits at our Homes, as well as indoor visits for residents with mobility limitations or health conditions that make participating in outdoor visits highly unlikely or impossible. Please visit our [Family Caregiver Programs](#) webpage at [www.peoplecare.ca](http://www.peoplecare.ca) often for up-to-date information, including absences at a glance and visiting guidelines.

We're committed to balancing resident quality of life with the safety of those who spend time in our Homes. Designated family caregivers participate in our regular rapid testing program and loved ones are tested before entering our Homes for an indoor visit. To offer further protection and peace of mind, we are asking all family members to have a rapid test done when coming to pick up their loved one for an outing. With results available within 15 minutes, we kindly ask that families factor this time into their plans.

We would also like to share that our Homes have backup plans in place for outdoor visits if inclement weather occurs, including hot temperatures. To help protect our residents, staff and families, if an outdoor visit is scheduled on a very hot day, our team will provide an updated plan. We ask that families please consider the temperature when picking up their loved one, and be prepared with adequate clothing, fluids and anything else needed for a safe outing.

We sincerely appreciate the ongoing confidence and support of our families. As always, if you have any questions, please don't hesitate to connect with the Executive Director at your specific peopleCare Home.